

- Was your experience of our service to your satisfaction? Office staff? *Very efficient and friendly* Technician? *Ditto*
- How did you find us? Friend [] who?..... Yellow Pages [] Yellow Pages Online [*] Google []
- Other Internet [] Newspaper [] *local rag* [] Other.....
- Why did you choose our Pest Services? *① Price ② No exaggerated promises ③ Helpful information*
- Is there anything we could do next time that would make it better or more valuable to you? *Tell me I don't need your service anymore as my property is termite free!!*
- For updates and promotions may we have your email address please? *vzealley@primusonline.com.au*

KEB

P.O. Box 2700, Burleigh DC. 4220.
 Offices at Unit 1/49 Taree St., Andrews, Gold Coast, Queensland, Australia.
 Freecall 1800 6 12345 Phone 07 5593 6494 Mobile 0408 756 949

"We kill the dirty rotten little blighters!"

Zealley, Valerie

- Was your experience of our service to your satisfaction?..... *VERY GOOD*
- How did you find us? Friend [] who?..... Yellow Pages [] Yellow Pages Online [] Google []
- Other Internet [] Newspaper [] *LOCAL* [] Other.....
- Why did you choose our Pest Services? *IT SEEMED PRACTICAL / ENVIRONMENTALLY FRIENDLY / EXCELLENT SERVICE / EASE OF PAYMENT*
- Is there anything we could do next time that would make it better or more valuable to you?.....
NO - JUST KEEP TO YOUR HIGH STANDARD
- For updates and promotions may we have your email address please? *YES*
bjm14@optusnet.com.au

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May, Barbara

- How did you find us? Friend [] who?..... Yellow Pages [] Yellow Pages Online [] Google []
- Other Internet [] Newspaper [] [] Other.....
- Why did you choose our Pest Services? *Barry took the time to really explain your system. Felt confident in his professionalism. A real asset to your company!*
- Is there anything we could do next time that would make it better or more valuable to you?.....
- For updates and promotions may we have your email address please?

BG

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Kendall, Wayne & Ylia