

TIPS TO HELP YOU GET THE BEST FROM YOUR TREATMENT

WARRANTY NOTES.

Thank you for choosing Green Pest Control. This form is to explain some procedures, warranties, and to help you get the best value from your pest treatment.

The term of your warranty can be found on your invoice.

The warranty is for the present occupant only and is **not transferable**. If the property is a rental property the warranty is not transferable from one tenant to the next. This is because homes are cleaned between occupancies and the products used in the treatment will likely be removed. It is also because new tenants may bring into the home an article that is carrying pests from the previous rental property.

If the warranty has expired but you are close to the expiration date you may be eligible for re-treatment at a reduced rate; just ask.

All warranties offered are set from the manufacturers recommendations based on the correct application of the product mixed at label rates.

These vary for good reason. Modern pesticides are biodegradable and break down in the environment from the action of U/V radiation, heat, & soil microbes.

Other factors that affect the life of the pesticide are dust, rain, and most importantly the texture of the surface on which it is applied. Brickwork for example doesn't hold spray well; whilst glass and other smooth surfaces are excellent.

The spray applied inside of your cupboards will last a long time because they offer smooth surfaces and are dark. Some companies offer longer unrealistic warranties but usually fail to honour them. Our warranty to you is genuine.


For more facts and advice see www.greenpest.com.au

AFTER SERVICE DIRECTIONS.

GENERAL RULES FOR ALL TREATMENTS:

- Where possible, don't clean treated surfaces after treatment.
- Rinse any kitchen items to remove over-spray before use.
- Wash your hands if you accidentally touch a wet surface. Leave windows open to allow the surfaces to dry.

COCKROACHES / SPIDERS / ANTS

- Respray the edges of all surfaces that you wipe or mop down at least once a week, especially around the sinks. This is vital if you want to succeed with keeping ants at bay. Any cheap surface spray will do.
- Please, do not use the dishwasher for 3 days as the heat breaks down the pesticide inside the chassis and this will allow cockroach eggs to hatch unimpeded. (If they are still present.)
- Ensure that you clean up cockroach egg cases  to prevent reinfestation. Each case contains about 30 eggs so make sure you empty them outside.
- Allow 4 weeks for hidden eggs to hatch and new cockroaches to die as they explore across treated surfaces.
- Do not mop edges of floors for at least 4 weeks. Just mop the middle please. Vacuum as per normal.

SPECIAL FLEA INSTRUCTIONS:

- Do not vacuum for 2 weeks, otherwise warranty is voided!
- Arrange flea treatment of pets as soon as possible.
- People and all pets should remain outside until all floor surfaces are dry.
- Allow 2 weeks for treatment to kill all fleas.
- **NOTE:** Fleas in the pre-emergence phase are impervious to the spray and will hatch and jump before dying. They are soft and easy to squeeze dead, or else flick them back onto the carpet where they will soon die. Hot wash or iron any bedding suspected of having fleas, including pet blankets and their bedding.

SPECIAL NOTES AND ADVICE:

Most surface sprays are not repellent to insects and do not deter insects at your door. Advertising on TV that implies such is misleading.

Pesticides slowly break down and as they do they take longer to kill newly arriving insects. Initially you can expect a cockroach to die about 3 hours after entering your house and contacting the pesticide.

However a spider can take upwards of 24 hours. This is because they are stronger, bigger, and hairy. Yuck! It takes much longer for them to pick up a lethal dose. Sorry, but spiders take a long time to die. The only way a spider will die sooner is if you spray it yourself when you see it Just hit them with a brief squirt of fly spray. Otherwise be patient and it will die from your present treatment.

Externally, the treatment will kill those pests currently present, but because of difficult environmental factors, new arrivals may not contact enough residual pesticide to die.

Warranties are not transferable because the cleaning of a home between occupants removes much of the spray. Also new occupants might accidentally bring in untreated appliances or boxes that contain cockroaches and/or cockroach eggs.

Thank you for your business. We pride ourselves in giving you genuine warranties and full support. If you have any questions, please don't hesitate to contact us.

A separate sheet has been attached that lists the products used in this treatment. If you have any questions please call our office.